

VOLKSWAGEN TYRE CARE

in your pocket



TEAM
COMMERCIAL VEHICLES



Commercial
Vehicles

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12/2018

What is Volkswagen Tyre Care?

Volkswagen Tyre Care is here to reassure you and protect your tyres against the unexpected. It means that if you damage your tyres, be it from sharp kerbs or nails for example, you don't have to worry. Volkswagen Tyre Care has got you covered, it will help to counteract the damage and get you back on the road again by helping to support you on the cost of a replacement tyre.

How do I get Volkswagen Tyre Care?

A Tyre Care Warranty will be activated automatically when you purchase tyres at an authorised Volkswagen Retailer. Tyre Care is FREE of charge and is provided for a period of 2 years from the date of purchase for each individual tyre.

How does the claims process work?

When visiting an authorised Volkswagen Retailer you must:

- Provide your car's registration
- Produce the original invoice* for the purchase of your tyres
- In cooperation with Volkswagen, the Volkswagen Retailer will assess the claim case
- Once approved, you will receive a percentage of the price of the tyre (depending on the time since purchase of the tyre).

If the model of the tyre is unavailable, you will receive a new model of tyre, but only one tyre. Note: the affected tyre will be covered. Due to technical variations, in some situations additional tyres may be required due to tread pattern incapability or wear limitations. Should this be the case, your Volkswagen Retailer will advise.

*Invoice should include order number of a tyre valid in the Volkswagen system



What amount can I claim under Volkswagen Tyre Care?

The following summarises the procedure for calculating the percentage of reimbursement you will receive:

Time since purchase	12 months	Between 12 & 24 months	Less than 3mm
Reimbursement %	100%	75%	0%
<ul style="list-style-type: none">• 1st year: 100% reimbursement• 2nd year: 75% reimbursement• Less than 3mm: No reimbursement			

What does Volkswagen Tyre Care cover?

- ✓ Only those tyre defects that cannot be repaired
- ✓ Sidewall puncture
- ✓ Kerb damage
- ✓ Blow out (As a result of the above)
- ✓ Vandalism
- ✓ Mounting of the new tyre and tyre disposal charge

What does Volkswagen Tyre Care not cover?

- ✗ Paraxial tyre replacement
- ✗ Tyre failure as a result of normal wear
- ✗ Damage where thread depth is below 3mm

For full Volkswagen Tyre Care T&Cs, please visit www.volkswagen vans.ie